

Emergency Response Times - Hazard Class 3



Reporting period: 01 January to 31 March 2021

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Community Response These figures represent the service provided to the community by CFA in an emergency			Brigade Area Response These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
				Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Maryborough	24	11	7	64%	11:22	7	64%	11:22
06	Apollo Bay	22	15	12	80%	18:47	12	80%	10:07
08	Berwick	94	27	25	93%	10:00	23	85%	10:13
08	Clyde	32	12	9	75%	10:44	6	50%	14:38
08	Dromana	35	13	13	100%	08:43	12	92%	09:57
08	Hastings	70	32	30	94%	09:29	29	91%	09:40
08	Langwarrin	37	20	20	100%	08:10	19	95%	08:53
08	Narre Warren	46	21	21	100%	07:51	21	100%	07:54
08	Narre Warren North	38	14	14	100%	08:41	10	71%	10:14
08	Officer	27	12	12	100%	09:23	6	50%	14:40
08	Rye	43	12	6	50%	11:45	6	50%	11:45
08	Sorrento	28	12	7	58%	11:30	7	58%	11:30
09	Drouin	35	18	17	94%	09:16	17	94%	09:16
09	Warragul	34	14	14	100%	09:38	14	100%	09:38
10	Sale	61	25	23	92%	09:52	22	88%	09:52
11	Bairnsdale	47	15	4	27%	13:27	4	27%	13:27
11	Lakes Entrance	32	11	2	18%	14:20	2	18%	14:20
12	Kilmore	24	10	9	90%	09:51	9	90%	09:51
12	Seymour	23	11	8	73%	10:33	8	73%	10:33
12	Wallan	33	11	8	73%	13:04	8	73%	13:04
14	Kal Kallo	51	30	16	53%	11:57	12	40%	16:00
14	Rockbank	41	17	16	94%	09:53	6	35%	16:35
14	Werribee	101	31	30	97%	08:35	30	97%	08:50
14	Wollert & District	26	11	6	55%	12:02	2	18%	13:45
14	Wyndham Vale	65	28	27	96%	09:04	27	96%	09:04
15	Ballarat	82	39	34	87%	10:16	13	33%	15:02
15	Buninyong-Mt Helen	16	10	10	100%	08:41	10	100%	08:41
15	Wendouree	75	24	23	96%	09:16	14	58%	12:40
18	Irymple	27	15	14	93%	09:29	11	73%	12:53
22	Mooroopna	42	12	12	100%	07:37	12	100%	08:16

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22	Numurkah	23	12	10	83%	10:42	10	83%	10:42
22	Yarrawonga	23	11	11	100%	08:58	11	100%	08:58

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 April 2021 and may be subject to change.